



Preventing Workplace Violence for Retail

Compliant with the New York Retail Worker Safety Act

PROTECT YOUR RETAIL WORKFORCE BY GIVING FRONTLINE MANAGERS TRAINING THAT'S PRACTICAL, COMPLIANT, AND BUILT FOR THE REALITIES OF THE SALES FLOOR.

As incidents of workplace violence continue to rise, the stakes for employers have never been higher. Beyond the human impact, organizations now face increasing regulatory demands and legal exposure. Proactive prevention is no longer optional; it's mandated by law.

Developed with employment law attorneys, SHIFT's Preventing Workplace Violence for Retail course is the most trusted, legally grounded training in the industry. It empowers your employees with the knowledge and tools they need to **recognize, prevent, and respond to violent incidents** without creating fear or confusion.

TRAINING OVERVIEW

Equips employees to recognize the types of workplace violence risks specific to their retail environment, and covers prevention strategies, practical de-escalation techniques, reporting protocols, and how to identify early warning signs and behaviors of concern.

The course also prepares employees to respond effectively in emergencies, including active assailant situations.

LEARNING OBJECTIVES

Self-paced eLearning with interactive scenarios and reflection points.

- Defining workplace violence
- Recognizing behaviors of concern and risk factors
- Applying prevention and de-escalation techniques
- Preparing for and responding to workplace violence, including active assailant situations
- Knowing how to report violent incidents and concerns

WHITE GLOVE CUSTOMIZATION & IMPLEMENTATION

Industry's most advanced customization - tailored to your brand, your people, your policy. With dedicated support team for seamless implementation.

COMPLIANT WITH NY STATE MANDATES



Meets NY Retail Worker Safety Act Mandate (A. 8947C / S. 8358C)



30 minutes



Full Length
Mobile Friendly



Instant Certificate
Download



English, Spanish
(Others available)



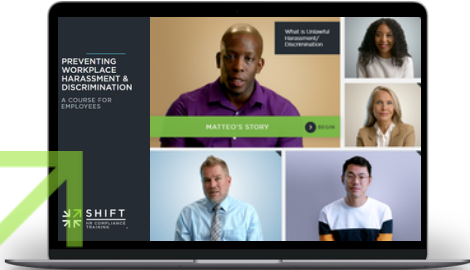
Fully WCAG 2.1
AA Compliant

Flexible SCORM
delivery options

Hosted by SHIFT
or your LMS

Built for Compliance.
Designed for Change.

BEST-IN-CLASS HR COMPLIANCE & WORKPLACE CULTURE TRAINING SOLUTIONS



SHIFT YOUR EXPECTATIONS OF COMPLIANCE TRAINING

SCHEDULE A FREE ASSESSMENT WITH OUR EXPERT TRAINING TEAM

-  Minimize risk exposure with **training built by top-rated employment law attorneys** with deep expertise in state, federal, and global mandates
-  Boost course completion and knowledge retention with **engaging and interactive courses designed by subject matter experts**, including social psychologists and legal experts
-  Stay protected against emerging risks with **content that evolves** alongside shifting workplace challenges, new regulations, and timely, relevant issues
-  Achieve lasting change with **empathy-based training that shifts mindsets and behavior**, with learning resources for reinforcement
-  **Bespoke customization** increases employee buy-in with training that reflects your brand, workplace, and industry
-  Save valuable time and resources with our **dedicated support team**, ensuring a smooth and seamless implementation

YOUR CULTURE SHIFT BEGINS HERE

HR COMPLIANCE COURSES

- Preventing Workplace Harassment and Discrimination
 - CA, CT, DE, IL/Chicago, ME, WA & NY/NYC compliant
 - Canada, UK, Australia, India & Global editions
- Preventing Workplace Violence
 - California & NY Retail Workers Safety Act
- Active Shooter & Active Threat Preparedness
- Code of Conduct: Cultivating Workplace Ethics & Preventing Bribery, Fraud & Corruption
- Bystander Intervention
- Preventing Workplace Bullying

VIEW OUR FULL CATALOG

WORKPLACE CULTURE COURSES

- Civility in Action: Fostering Trust & Respect
- Building Psychological Safety for High Performing Teams
- Thriving in a Multi-Generational Workforce
- Building Employee Inclusion & Upstander Culture
- Unconscious Bias: SHIFTING From Awareness to Action
- Unconscious Bias: The Impact of Microaggressions
- Building Cultural Competency
- Allyship in Action
- Transgender Inclusion in the Workplace
- Disability Etiquette & Beyond

SHIFT IN MINUTES Power Skills in 10 Minutes

- Conversations that Count: Giving and Receiving Feedback
- Belonging in Action: Advancing Inclusive Workplaces
- Tuned in Teams: Effective Listening



Higher Engagement



Increased Productivity



More Innovation



Better Business Results

Built for Compliance.
Designed for Change.