



Preventing Workplace Harassment and Discrimination for Retail

PROTECT YOUR RETAIL WORKFORCE WITH TRAINING THAT PREVENTS WORKPLACE HARASSMENT AND DISCRIMINATION.

TRAINING OVERVIEW

This training equips employees and frontline managers with the tools they need to foster a respectful, inclusive retail environment. Through interactive, real-world scenarios and current workplace issues, learners gain practical strategies to recognize, prevent, respond to, and report inappropriate behavior to empower them to be part of the solution.

A retail workplace free from harassment and discrimination is the foundation for a stronger culture, innovation, and customer connection.

Preventing Workplace Harassment and Discrimination for Retail training goes beyond compliance to build empathy, awareness, and accountability that helps employees and managers create safe, inclusive environments that drive lasting cultural and business impact.

LEARNING OBJECTIVES

Self-paced eLearning with interactive scenarios and reflection points.

- **Identify and prevent** harassment, discrimination, and retaliation across all levels of retail
- **Spot and address inappropriate behavior** early through safe intervention and reporting
- **Understand intent vs. impact** to promote respectful interactions
- **Build bystander and prevention skills** that strengthen teamwork and respect.
- **Apply learning** through real retail stories, coaching, and on-the-floor leadership.

WHITE GLOVE CUSTOMIZATION & IMPLEMENTATION

Industry's most advanced customization - tailored to your brand, your people, your policy. With dedicated support team for seamless implementation.

MEETS STATE, FEDERAL & GLOBAL MANDATES

Course design allows learners to take ONE course and select the location(s) they work and manage in, streamlining implementation and tracking for administrators.

CA | CT | DE | IL | Chicago | ME | NY | NYC | WA
Australia | Canada | India | UK | Global



30 Minutes to
2 Hours



Full Length
Mobile Friendly



Instant Certificate
Download



English, Spanish
(Others available)



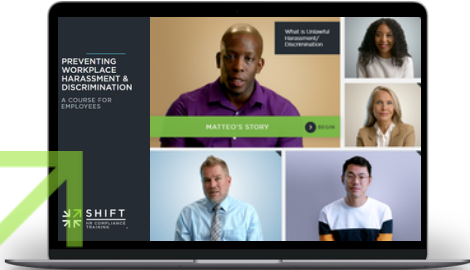
Fully WCAG 2.1
AA Compliant

Flexible SCORM
delivery options

Hosted by SHIFT
or your LMS

Built for Compliance.
Designed for Change.

BEST-IN-CLASS HR COMPLIANCE & WORKPLACE CULTURE TRAINING SOLUTIONS



SHIFT YOUR EXPECTATIONS OF COMPLIANCE TRAINING

SCHEDULE A FREE ASSESSMENT WITH OUR EXPERT TRAINING TEAM

-  Minimize risk exposure with **training built by top-rated employment law attorneys** with deep expertise in state, federal, and global mandates
-  Boost course completion and knowledge retention with **engaging and interactive courses designed by subject matter experts**, including social psychologists and legal experts
-  Stay protected against emerging risks with **content that evolves** alongside shifting workplace challenges, new regulations, and timely, relevant issues
-  Achieve lasting change with **empathy-based training that shifts mindsets and behavior**, with learning resources for reinforcement
-  **Bespoke customization** increases employee buy-in with training that reflects your brand, workplace, and industry
-  Save valuable time and resources with our **dedicated support team**, ensuring a smooth and seamless implementation

YOUR CULTURE SHIFT BEGINS HERE

HR COMPLIANCE COURSES

- Preventing Workplace Harassment and Discrimination
 - CA, CT, DE, IL/Chicago, ME, WA & NY/NYC compliant
 - Canada, UK, Australia, India & Global editions
- Preventing Workplace Violence
 - California & NY Retail Workers Safety Act
- Active Shooter & Active Threat Preparedness
- Code of Conduct: Cultivating Workplace Ethics & Preventing Bribery, Fraud & Corruption
- Bystander Intervention
- Preventing Workplace Bullying

VIEW OUR FULL CATALOG

WORKPLACE CULTURE COURSES

- Civility in Action: Fostering Trust & Respect
- Building Psychological Safety for High Performing Teams
- Thriving in a Multi-Generational Workforce
- Building Employee Inclusion & Upstander Culture
- Unconscious Bias: SHIFting From Awareness to Action
- Unconscious Bias: The Impact of Microaggressions
- Building Cultural Competency
- Allyship in Action
- Transgender Inclusion in the Workplace
- Disability Etiquette & Beyond

SHIFT IN MINUTES Power Skills in 10 Minutes

- Conversations that Count: Giving and Receiving Feedback
- Belonging in Action: Advancing Inclusive Workplaces
- Tuned in Teams: Effective Listening



Higher Engagement



Increased Productivity



More Innovation



Better Business Results

Built for Compliance.
Designed for Change.