



SHIFT IN MINUTES

Conversations that Count: Giving and Receiving Feedback

STRENGTHEN YOUR TEAM WITH TRAINING THAT FOSTERS MEANINGFUL FEEDBACK, DRIVING GROWTH, TRUST, AND COLLABORATION.

Feedback is more than performance reviews; it's the key to growth, collaboration, and a healthy workplace culture.

Conversations That Count: Giving and Receiving Feedback is a 10-minute microlearning course that teaches practical ways to share input with clarity and empathy, helping employees strengthen relationships and drive performance.

As part of SHIFT in Minutes, this course delivers practical tools that fit seamlessly into the workday to shift mindsets and create lasting impact.

TRAINING OVERVIEW

This course equips employees with essential skills to give and receive feedback effectively.

Learners will discover why feedback is vital to personal growth, team performance, and a healthy workplace culture.

LEARNING OBJECTIVES

Self-paced eLearning with interactive scenarios and reflection points.

- **Understand** the importance of effective feedback in the workplace
- **Identify** best practices for giving and receiving feedback
- **Apply strategies** to foster a culture of open communication and continuous improvement

WHITE GLOVE CUSTOMIZATION & IMPLEMENTATION

Industry's most advanced customization - tailored to your brand, your people, your policy.

With dedicated support team for seamless implementation.

SHIFT IN MINUTES

Additional 10-minute power skills courses that build communication, strengthen workplace culture, and provide practical tools employees can apply right away.

[Belonging in Action: Advancing Inclusive Workplaces](#)
[Conversations that Count: Giving and Receiving Feedback](#)



10 Minutes



Mobile Friendly



Instant Certificate Download



English, Spanish (Others available)



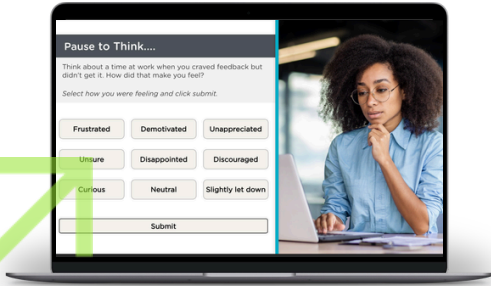
Fully WCAG 2.1 AA Compliant

Flexible SCORM delivery options

Hosted by SHIFT or your LMS

Built for Compliance.
Designed for Change.

BEST-IN-CLASS HR COMPLIANCE & WORKPLACE CULTURE TRAINING SOLUTIONS



SHIFT YOUR EXPECTATIONS OF WORKPLACE CULTURE TRAINING

SCHEDULE A FREE ASSESSMENT WITH OUR EXPERT TRAINING TEAM

-  Minimize risk exposure with **training built by top-rated employment law attorneys** with deep expertise in state, federal, and global mandates
-  Boost course completion and knowledge retention with **engaging and interactive courses designed by subject matter experts**, including social psychologists and legal experts
-  Stay protected against emerging risks with **content that evolves** alongside shifting workplace challenges, new regulations, and timely, relevant issues
-  Achieve lasting change with **empathy-based training that shifts mindsets and behavior**, with learning resources for reinforcement
-  **Bespoke customization** increases employee buy-in with training that reflects your brand, workplace, and industry
-  Save valuable time and resources with our **dedicated support team**, ensuring a smooth and seamless implementation

YOUR CULTURE SHIFT BEGINS HERE

HR COMPLIANCE COURSES

- Preventing Workplace Harassment and Discrimination
 - CA, CT, DE, IL/Chicago, ME, WA & NY/NYC compliant
 - Canada, UK, Australia, India & Global editions
- Preventing Workplace Violence
- California & NY Retail Workers Safety Act
- Active Shooter & Active Threat Preparedness
- Code of Conduct: Cultivating Workplace Ethics & Preventing Bribery, Fraud & Corruption
- Bystander Intervention
- Preventing Workplace Bullying

VIEW OUR FULL CATALOG

WORKPLACE CULTURE COURSES

- Civility in Action: Fostering Trust & Respect
- Building Psychological Safety for High Performing Teams
- Thriving in a Multi-Generational Workforce
- Building Employee Inclusion & Upstander Culture
- Unconscious Bias: SHIFTING From Awareness to Action
- Unconscious Bias: The Impact of Microaggressions
- Building Cultural Competency
- Allyship in Action
- Transgender Inclusion in the Workplace
- Disability Etiquette & Beyond

SHIFT IN MINUTES Power Skills in 10 Minutes

- Conversations that Count: Giving and Receiving Feedback
- Belonging in Action: Advancing Inclusive Workplaces
- Tuned in Teams: Effective Listening



Higher Engagement



Increased Productivity



More Innovation



Better Business Results

Built for Compliance.
Designed for Change.