



# Building Cultural Competency in the Workplace

**COLLABORATE WITH UNDERSTANDING TODAY. BUILD CULTURE FOR TOMORROW.**

In today's global workplace, cross-cultural understanding is essential. *Building Cultural Competency in the Workplace* training helps employees recognize differences, communicate with empathy, and build mutual respect through interactive, real-world learning, equipping teams to collaborate effectively across cultures.

Developed by SHIFT, the only HR compliance training company founded by employment attorneys, this course goes beyond checking the box to deliver lasting behavior change that protects culture, reduces risk, and helps businesses thrive.

## TRAINING OVERVIEW

This training empowers employees to connect across cultures, communicate with understanding, and foster a truly inclusive workplace culture. Participants learn to recognize cultural differences, navigate cross-cultural interactions with confidence, and apply practical strategies to build more cohesive, high-performing teams.

## LEARNING OBJECTIVES

Self-paced eLearning with interactive scenarios and reflection points.

- **Understand why cultural competency is important** in today's work environment
- Learn the **foundations of cultural competency**
- Identify ingredients for **developing cross-cultural skills**
- Gain practical strategies for **successful cross-cultural communication**

## WHITE GLOVE CUSTOMIZATION & IMPLEMENTATION

Industry's most advanced customization—tailored to your brand, your people, your policy. With dedicated support team for seamless implementation.

## BUILDING CULTURE THROUGH CONTINUED LEARNING

Training sparks growth—our Learning Journeys sustain it. Partner with SHIFT to design custom, expert-led programs that strengthen culture, deepen connection, and drive meaningful business outcomes.



20 Minutes



Mobile Friendly



Instant Certificate Download



English, Spanish (Others available)




Fully WCAG 2.1 AA Compliant


Flexible SCORM delivery options


Hosted by SHIFT or your LMS


Built for Compliance.  
Designed for Change.


## BEST-IN-CLASS HR COMPLIANCE & WORKPLACE CULTURE TRAINING SOLUTIONS


 Minimize risk exposure with **training built by top-rated employment law attorneys** with deep expertise in state, federal, and global mandates

 Boost course completion and knowledge retention with **engaging and interactive courses designed by subject matter experts**, including social psychologists and legal experts

 Stay protected against emerging risks with **content that evolves** alongside shifting workplace challenges, new regulations, and timely, relevant issues

 Achieve lasting change with **empathy-based training that shifts mindsets and behavior**, with learning resources for reinforcement

 **Bespoke customization** increases employee buy-in with training that reflects your brand, workplace, and industry

 Save valuable time and resources with our **dedicated support team**, ensuring a smooth and seamless implementation



## SHIFT YOUR EXPECTATIONS OF COMPLIANCE TRAINING

**SCHEDULE A FREE ASSESSMENT WITH OUR EXPERT TRAINING TEAM**

### YOUR CULTURE SHIFT BEGINS HERE

#### HR COMPLIANCE COURSES

- Preventing Workplace Harassment and Discrimination
  - CA, CT, DE, IL/Chicago, ME, WA & NY/NYC compliant
  - Canada, UK, Australia, India & Global editions
- Preventing Workplace Violence
  - California & NY Retail Workers Safety Act
- Active Shooter & Active Threat Preparedness
- Code of Conduct: Cultivating Workplace Ethics & Preventing Bribery, Fraud & Corruption
- Bystander Intervention
- Preventing Workplace Bullying

**[VIEW OUR FULL CATALOG](#)**

#### WORKPLACE CULTURE COURSES

- Civility in Action: Fostering Trust & Respect
- Building Psychological Safety for High Performing Teams
- Thriving in a Multi-Generational Workforce
- Building Employee Inclusion & Upstander Culture
- Unconscious Bias: SHIFting From Awareness to Action
- Unconscious Bias: The Impact of Microaggressions
- Building Cultural Competency
- Allyship in Action
- Transgender Inclusion in the Workplace
- Disability Etiquette & Beyond

#### SHIFT IN MINUTES Power Skills in 10 Minutes

- Conversations that Count: Giving and Receiving Feedback
- Belonging in Action: Advancing Inclusive Workplaces
- Tuned in Teams: Effective Listening



**Higher Engagement**



**Increased Productivity**



**More Innovation**



**Better Business Results**

Built for Compliance.  
Designed for Change.